

Rock and Roll Soft Play

Terms & Conditions



Please read through our terms and conditions below before you hire from Rock and Roll Soft Play.

- A £40.00 deposit will be required to secure any booking of Rock and Roll Soft Play. No booking will be deemed to be confirmed until the deposit is received in full along with a signed copy of the terms and conditions.
- Cancellations less than 7 days prior to the event will result in the loss of the deposit.
- The remaining balance will be required following the set up of the soft play equipment, prior to the start of the event.
- We recommend that our soft play is suitable for age ranges between 0 and 4 years old.
- Please keep all equipment supplied by Rock and Roll dry and out of the rain.
- All of Rock and Roll's Soft Play equipment is for the use of children only and **MUST NOT** be used by any adult.
- All children must be supervised when using Rock and Roll equipment.
- Play Mats must not be broken up or moved.
- Please ensure you keep the equipment on the mats that we supply to avoid damage and possible injury to users.
- No shoes to be worn on the mats, soft play items or in the ball pit.
- For hygiene purposes, socks must be worn at all times on the equipment.
- No food, drink or chewing gum is to be consumed while playing on any of Rock and Roll equipment.
- No Face paints or coloured objects like silly string allowed near equipment.
- Ensure that sharp objects including keys, toys and jewellery are not taken onto the equipment. We would advise that children who wear spectacles or hearing aids remove them prior to going onto the equipment.

- The welfare of the children whilst playing on Rock and Roll play equipment is left with the hirer. Rock and Roll and its employees accept no responsibility for any injuries caused whilst playing on Rock and Roll Soft Play equipment.
- Always ensure that the soft play equipment is not overcrowded, and limit numbers according to the age and size of Children using it. Try to avoid large and small Children from using it at the same time.
- Children should not be pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others.
- No person with a medical condition, back or neck problems, or a child feeling unwell should go on the equipment.
- Any equipment damaged during hire should be removed from the play area immediately to avoid possible injury and reported to Rock and Roll Soft Play
- Any equipment lost or damaged will be charged at the full replacement/repair cost.
- No refund will be given if outdoor parties are unable to go ahead due to rain or other adverse weather conditions.
- All equipment is supplied in sound condition. It is this responsibility of the hirer to check it's condition prior to the event and report any damage
- If equipment is used on a licensed premises, it needs to be in a separate area, away from glass and fully supervised by a responsible adult over the age of 17.

Thanks

Rock and Roll Soft Play



Tel. 01676 523064 or 07760 366155

www.rockandrollsoftplay.co.uk